



The Rt Hon Col. Bob Stewart MP DSO
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To: Steve White. Managing Director, Southeastern Railways
CC: George Paterson. Senior Stakeholder Engagement Manager, Southeastern Railways

Via E-mail

31st January 2023

London Bridge Chaos

Dear Mr White,

I hope this letter finds you well.

The chaos at London Bridge on Wednesday 25th January has exposed the dangerous lack of resilience on the rail network since the timetable changes introduced on the 11th December 2022. It is clear now that because of these changes, such as removing the Cannon Street services on the Hayes Line, there is an unsustainable number of commuters are now being forced to use London Bridge station, causing chaos when things go wrong. This has now happened on two occasions since the timetable changes and therefore it is important that action is taken.

As such I am calling for the reinstatement of the pre-December 11th timetable immediately, to allow demand for services from across London South-East to be spread across multiple termini and avoid these dangerous bottlenecks in the future.

Over 2,600 residents signed the petition run by local Councillors and I. The total lack of consultation on this issue just compounds the issue. However, recent events have shown that this change is not just unpopular but has several reduced the resilience of the network to cope with cancellations. Which is why this timetable needs to be reversed urgently.

Thank you for your time and we look forward to hearing back from you.

Yours sincerely

Bob Stewart MP
Member of Parliament for Beckenham